

FACULTY OF EDUCATION SCIENCE

MULTILEVEL CASE MANAGEMENT

**INTEGRATED PLANNING AND SOCIAL
AND HEALTH SERVICES MANAGEMENT**

1ST LEVEL MASTER DEGREE

Academic Year 2006/2007

III Edition

IN COLLABORATION WITH:

**Scientific Office - Italian Embassy, Washington DC
Don Gnocchi Foundation, Rome
Smith Kline Foundation
Bambino Gesù Children's Hospital, Rome
SAGO (Research company for health organisation), Florence
Social Services
Municipality of Albano, Rome**

WITH THE PATRONAGE OF THE Health Ministry

**The Master exonerates employees in the health service from the E.C.M. (MURST decree
No. 509/1999, published in No. 2 of the Official Gazette, 4 January 2000)**



DIRECTION AND SCIENTIFIC COMMITTEE

Directors: Prof. Anna Maria Nenci, Prof. Marcello Turno

Scientific Committee: Prof. Carmela Di Agresti, Prof. Arrigo Pedon, Prof. Consuelo Corradi, Prof. Tommaso Langiano, Prof. Vittorio Daniore, Prof. Marco Trabucchi

Executive directors: Prof. Nicoletta Marini, Prof. Franca Mora

PROFESSIONAL PROFILE

Experts able to organise, manage and make operative a group of specialists, operators and case managers, in specific social and healthcare areas, including frailness, ageing, chronic illnesses, mental disorders, handicaps and emargination. They coordinate professionals working in a multi-professional team.

The professional figure has the necessary skills to assess the users' needs, create networks of welfare and healthcare services, to carry out functions of communication, monitoring, assessment and advocacy, contributing to the evaluation of the quality of the services, crisis intervention, the analysis and setting up of networks and organising the network.

PROGRAMME

The master gives the specific knowledge to improve one's own managerial role, to manage groups of experts, organise operative plans and work, create projects, define strategies and optimise the human resources at hand, to the advantage of the users.

It gives the skills to collaborate with experts and specialists to implement and improve welfare services (e.g. improve the network between territory and hospital, cooperatives and social institutes; create lines of intervention during emergencies; create projects for the care of people with Alzheimer's disease; plan and improve the continuity of welfare and healthcare services, etc.)

ENTRY REQUIREMENTS

Three-year first degree from the new system, first degree from the old system, or a degree from a foreign university recognised as being equivalent.

APPLICANTS

Graduates in: healthcare professions, sociological sciences, psychological science and techniques, education and professional training science, social services science: medicine, specialists in medicine, trained social workers and healthcare workers (Act 1/2002).

STRUCTURE

- Maximum number of students: 35
- Minimum number of students: 20
- Total number of 1,500 hours divided into lectures, workshops, laboratory practicals and seminars, project work, traineeships in public and private organisations, individual study.
- Written and oral tests at the end of each module and final exams

LECTURERS

University lecturers, experts in the sector, managers of private and state-owned enterprises. The workshops and teaching for the realisation of projects, the individual work and the traineeships will be led by Case Managers, tutors and experts.

SYLLABUS

(3 modules of 20 credits)

MODULE I

- 1) OPERATIONAL MODELS AND INTERNATIONAL EXPERIENCE OF CASE AND CARE MANAGEMENT
- 2) ESSENTIAL LEVELS OF CARE
- 3) ORGANISATION AND DIVISION OF BASIC SOCIAL-HEALTH SERVICES
- 4) LONG TERM CARE
- 5) DOMICILIARY CARE

MODULE II

- 1) COMMUNITY AND ORGANISATION PSYCHOLOGY
- 2) PLANNING AND ASSESSING THE SERVICE
- 3) ORGANISATION OF WORK GROUPS
- 4) ELEMENTS OF MEDICINE FOR MANAGERS
- 5) AREA PLANS
- 6) FAMILY SOCIAL BACKING AND CLINICAL SOCIAL SERVICE

MODULE III

- 1) THE BALANCED SCORECARD IN HEALTHCARE AND MANAGEMENT INFORMATION SYSTEMS
- 2) HEALTH LAWS – HEALTH ECONOMICS
- 3) REGULATIONS ON THE AUTHORISATION FOR THE OPENING AND RUNNING OF PRIVATE HEALTH FACILITIES AND STANDARD RECOGNITION OF SOCIAL FACILITIES
- 4) TECHNOLOGIES FOR AUTONOMY AND INDEPENDENCE
- 5) THE NURSE CASE MANAGER
- 6) THE QUALITY OF SERVICES

ADDRESS

LUMSA – Facoltà di Scienze della Formazione
Piazza delle Vaschette, 101 - 00193 Roma

DURATION

November 2006 - October 2007

TIMETABLE OF LECTURES

Friday 10.00-19.00 - Saturday 9.00-17.00

ENROLMENT

Last day for enrolment: 5 December 2006

Admission to the Master, up to the maximum number of places available, will depend on the assessment of the documents received, according to the order of arrival of the applications at the Master's Office

Candidates will be informed of their admission/non-admission to the Master by e-mail

The go-ahead for the Master and the start date will be published on the LUMSA site

The application for enrolment, together with documentary evidence of qualifications must be sent to the following address:

**LUMSA - Segreteria Master e Corsi di Perfezionamento
Via Pompeo Magno, 22 – 00192 Roma**

Applications received without the requested documentary evidence of qualifications enclosed will not be taken into consideration.

The application for enrolment can be found at www.lumsa.it or at the Masters and Specialisation Courses Office

Enrolment for the Master is incompatible with other degree courses, Masters, Specialisation Courses, Specialisation Schools and Ph. D. Courses

ENROLMENT FEES AND PAYMENT

Cost: € 3,000,00 payable in five instalments

I instalment: € 600,00 at the time of enrolment

reimbursable in the case of failure to start/non-admission to Master

II instalment: € 600,00 (by 31.01.07)

III instalment: € 600,00 (by 31.03.07)

IV instalment: € 600,00 (by 31.05.07)

V instalment: € 600,00 (by 30.06.07)

Payments can only be made by bank transfer to:

LUMSA - UniCredit PB

Reference: 7485 – ROMA Parioli

Account No. 60005491

ABI 03223 CAB 03202 CIN J

specifying in the description of payment your name, surname and title of Master.

Copies of the bank receipt of the bank transfers must be taken to the Master and Courses Office.

Once enrolled for the Master, no refund of the instalments already paid is due in the case of

renunciation. (The payment of the enrolment fees by instalments is only a concession to

students: therefore, any renunciation does not exempt students from the whole amount of the

enrolment fee).

AWARDS

- **60 University Credits**
- Title of “1st level Master in Multilevel Case Management”
- Attendance certificate (attendance not below 75% of the total number of lectures and final exams)

The Master exonerates employees in the health service from the E.C.M. (MURST decree No. 509/1999, published in the O. G. No. 2 of 4 January 2000)

PROFESSIONAL TRAINING

Traineeships and project work in public and private organisations.

The Smith Kline Foundation and SAGO spa give didactic material and training sessions.

INFORMATION

LUMSA - Masters and Specialisation Courses Office

Via Pompeo Magno, 22 -00192 Roma

Tel. 06-68422467 Fax 06-68422484

perfezionamento@lumsa.it

www.lumsa.it

For further information:

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